

# Neighborhood Watch Program: Keeping Monta Loma Safe

The best way to keep our neighborhood safe is to know your neighbors, keep your home secure, remove valuables from your car, and report (but don't get involved in) any suspicious circumstances or crimes you witness. Here's more advice from the Mountain View Police Department:

## To report incidents:

- **911** – For emergencies and in-progress incidents, using a land line or a cell phone. **Provide your location to the dispatcher.** An address or location may not automatically show when you call into the communications center. Providing this information will allow for emergency services to respond quicker.
- **650-903-6344** – For non-emergencies, suspicious circumstances, service calls, or crimes that have already occurred, such as a vehicle break-in. Also good for emergency calls from cell phones to ensure that the call goes to the MVPD dispatch center. **Provide your location to the dispatcher.** *The MVPD recommends programming this number into your cell phone, on speed dial or in your favorites.*
- **www.mountainview.gov/depts/police** – For non-urgent crimes such as loss or theft of property, minor vandalism, and after-the-fact report of suspicious person or activity. Click on “File a Police Report.”

## What to report:

Unusual foot traffic at a residence	Persons going door-to-door with no reason
Suspicious vehicles	Someone screaming, gun shots, breaking windows
Slow-moving vehicles with lights turned off	Person selling odd items from car or door-to-door
Parked, occupied vehicles at odd hours	Person removing vehicle accessories (e.g., plates)
Abandoned vehicles	Person(s) loitering whom you don't recognize
Persons making quick changes of vehicles	Anyone forcing entrance into building or vehicle
Business transactions conducted from vehicles	Person peering into parked vehicles
Person entering home of neighbor on vacation	Person moving household items at night
Person who knocks, then goes around back	Person running and carrying household items

**Remember: If what you hear, see, or smell makes you uncomfortable, CALL IT IN. Your safety comes first, so observe and call, rather than confront or not report it. Provide your location to the dispatcher to enable a faster response.**

## Contacts:

- **Jodie Pierce**, Community Services Officer, Neighborhood and Event Services  
650-903-6707 or [jodie.pierce@mountainview.gov](mailto:jodie.pierce@mountainview.gov)
- **Katie Nelson**, Public Information Officer and Social Media Coordinator  
650-903-6360 or [katie.nelson@mountainview.gov](mailto:katie.nelson@mountainview.gov) or [policepio@mountainview.gov](mailto:policepio@mountainview.gov)

## Web resources:

- **Twitter** – Follow the MVPD to receive news and information @MountainViewPD.
- **Nixle.com** – Sign up at [www.nixle.com](http://www.nixle.com) to receive important police alerts by text and/or email.
- **Nextdoor.com** – Follow Mountain View PD, or use “Email settings” to choose Urgent Alerts.
- **Facebook** – Search “Mountain View Police Department”.
- **Crime Reports** – Sign up for crime alerts at [www.crimereports.com](http://www.crimereports.com) or at [www.MVPD.gov](http://www.MVPD.gov).
- **mln** – Join the Monta Loma Neighborhood email list (via [www.montaloma.org](http://www.montaloma.org)) for real-time information on neighborhood incidents.